**Jarel S. Ross**

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Raleigh, NC 27610

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**Work Objective:**

Energetic, technical-minded young professional seeking a challenging, rewarding position in which development is inspired where I can display my resolute commitment to progression while utilizing my high technical aptitude to contribute to the success of the company.

**Education:**

**North Carolina Agricultural & Technical State University, Greensboro, NC May 2020**

**B.S. Computer Science GPA 2.9**

**Relevant Experiences**: AI & Machine Learning, Internet Systems, Software Engineering, Computer Programming, Computer Program Design, Discrete Structures, Database Design, Data Structures, Operating Systems, Technical Writing, Management Information Systems, Social Implications of Computing, Analysis of Algorithms

**Technical/IT Skills:**

**Web Development Languages**: HTML, CSS and JavaScript

**Programming Languages**: Java, Python, Swift and C++

**Databases**: Microsoft Access/Excel, Database (SQL)

**Software/IDE Tools**: Microsoft Office Suite, NetBeans, GitHub, CLion, IntelliJ, XCode, Android Studio.

**Operating Systems**: MacOS, Windows, Linux, Unix

**Professional Organizations**: National Society of Leadership and Success (Sigma Alpha Pi)

**Work Experience:**

**iPhone Technician** 10/2015 – Present

RenzelRepairs, NC

* Detect issues, listen to customers’ description of iPhone problem, running tests, replacing parts to satisfy customer needs.
* Made repairs and kept customers informed of services provided
* Maintained full accountability for supplies and equipment while providing customer service.
* Sold cellphones, cell phone accessories to customers whom came for repairs.

**Valet/ Lot Attendant** 4/2017 – 4/2018

Royal Parking, Raleigh, NC.

* Kept an organized record of tickets and keys to each vehicle.
* Maintained a secure work environment while monitoring vehicles at all times.
* Retrieved vehicle keys from guests, provided claim checks and parked vehicles in a safe manner.
* Provided general information and assistance to valeted customers.
* Greeted customers in a professional and courteous manner.

**Independent Sales** 11/2017 – 12/2018

Car Sales, Raleigh, NC

* Purchased 3 vehicles and ascertained what each buyer needs.
* Answer customers’ questions about products, finalize sales, prices, availability, or credit terms. (2k-6k)
* Negotiate prices or terms of sales or service agreements.